

# Mediating and Managing High Conflict Personalities in the Contemporary Workplace

## ABOUT THE SEMINAR

Contemporary workplaces involve a range of people and communication methods and styles. Conflict between people and abusive or inappropriate email and social media communications may occur. The legal framework has limitations in providing solutions to this conduct.

This seminar to be presented by Bill Eddy, experienced attorney, therapist and mediator, explores some brain research theory and some approaches and methods for creative handling of high-conflict personalities and mediating disputes in the workplace. This seminar will be chaired by Professor Marilyn Pittard.

## THE SPEAKER

Bill Eddy is a lawyer, therapist and mediator. He is presently the Senior Family Mediator at the National Conflict Resolution Center in San Diego, CA. He teaches Psychology of Conflict at the Straus Institute of Dispute Resolution at Pepperdine University School of Law, Managing High Conflict People in Legal Disputes at Monash University Law Chambers and Advanced Communication at Newcastle Law School. He is the Training Director and past President of the High Conflict Institute and has been a regular lecturer on managing high conflict personalities for attorneys, judges and mediators in over thirty states of the United States and ten countries. He is the author of several books about high-conflict personalities, including *Its All Your Fault at Work* and *High Conflict People in Legal Disputes*. His website is [www.HighConflictInstitute.com](http://www.HighConflictInstitute.com).

**Date:** Wednesday 25 September 2019

**Time:** 6:00 PM to 7:15 PM

**Venue:** Monash University Law Chambers

555 Lonsdale St, Melbourne, Seminar room 7 (Level 2)

**RSVP:** Places are limited so please RSVP [here](#) by 20 September



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